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Reference and Information Services in the 21st Century by Kay Ann Cassell and Uma Hiremath was my assigned textbook for my required reference class toward my master's degree in library and information science. Having completed a semester of library school I have realized that a lot of writing about the ins and outs of libraries can be quite dry.

Reference and Information Services in the 21st Century ...

Reference and Information Services in the 21st Century: An Introduction. 2nd ed. New York, NY, and London, UK: Neal-Schuman Publishers. 2009. 461 p. \$69.95 ISBN: 978-1-55570-672-2. Dahlgren

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Information service, in the most general sense, is the process of assisting library users to identify sources of information in response to a particular question, interest, assignment, or problem. Sometimes referred to as reference service, the Reference and User Services Association (RUSA) of the American Library.

Introduction to Reference and  
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Paperback: £ 58.00 / 66,00 € / A\$108.00.

This revised and updated sixth edition of Reference and Information Services continues the book's rich tradition, covering all phases of reference and

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important special reference topics such as Google search, 24/7 reference, and virtual reference; and delivering reference services across multiple platforms As librarians experience a changing climate for all information services professionals, in this book Cassell and Hiremath provide the tools needed to manage the ebb and flow of changing reference services in today's libraries.

Reference and Information Services: An Introduction ...

Reference and Information Services. 24 January 2020, 14:17. Theme: "Enabling Information Ethics in a Technologically Saturated World". The References and Information Services Section (RISS) invites speaker proposals for papers to be



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presented in its open session during the IFLA World Library and Information Congress in Dublin, Ireland, that address the ethical dilemmas faced today by reference and information services librarians.

Reference and Information Services —  
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Reference and Information Services: An Introduction, 5th Edition (Library and Information Science Text) [Smith, Linda C., Wong, Melissa A.] on Amazon.com.

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Reference service is the supreme and ultimate function of the library. This is

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in fact the hub of all library activities.

Reference service is sometimes referred to as 'reference and information services' or 'reader services'. According to A.B.

Kroeger – Reference service as

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## Reference Services and Library - Library & Information ...

Reflecting the dramatic changes shaped by rapidly developing technologies over the past six years, this new fourth edition of Reference and Information Services takes the introduction to reference sources and services significantly beyond the content of the first three editions. In Part I, Concepts and Processes, chapters have been revised and updated to reflect new ideas and methods in the provision of reference service in an era when many users have access to the Web.

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The final chapter on creating the future of reference service is provocative and inspiring." (Lynn Silipigni Connaway, Ph.D., Director of Library Trends and User Research, OCLC Research) "What a pleasure to see the 6th edition of Reference and Information Services: An Introduction. Embracing recent developments in technology and an increasing ...

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Reference and Information Services. : Kay Ann Cassell, Uma Hiremath. American Library Association, Nov 20, 2012 - Language Arts & Disciplines - 510 pages. 0 Reviews. Designed to complement every...

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0875049. Reference and Information

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